



Missouri Department of
MENTAL HEALTH

Dashboard

January 2025

Serving, empowering, and supporting Missourians to live their best lives.



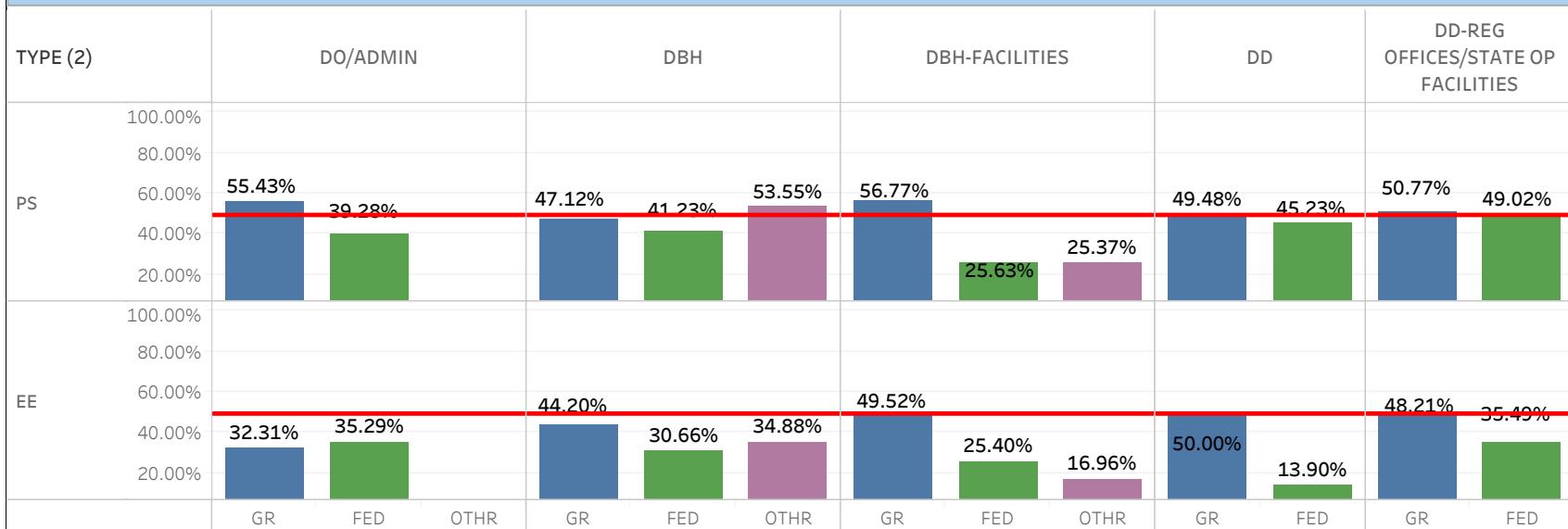
Missouri Department of **MENTAL HEALTH**

Mission	Serving, empowering, and supporting Missourians to live their best lives.			
Themes	Capacity and Infrastructure	Children's Services and Supports	Quality Outcomes	Workforce
Initiatives	<p>Increase community provider capacity to meet the needs of individuals with Behavioral Health/Intellectual Developmental Disabilities (BHIDD) boarding in hospitals, jails, and homeless shelters</p> <p>Continue planning and development to transition from paper-based operations to an electronic Home and Community Based Services (HCBS) case management system, ConneXion</p> <p>Increase jail-based competency restoration services</p> <p>Continue planning and development for new behavioral health hospital in Kansas City</p> <p>Expand number of Behavioral Health Crisis Centers (BHCC)</p>	<p>Develop a range of services designed to improve parent-child relationships and early childhood mental wellness</p> <p>Develop and implement services necessary to address the needs of children boarded in hospitals past medical necessity</p> <p>Create and distribute information to assist parents and caregivers to support their children with behavioral health and intellectual and developmental disabilities</p> <p>Expand resources to address the needs of youth and emerging adults as they experience the first episodes of psychosis</p>	<p>Continue implementation of the Developmental Disabilities Health Home</p> <p>Develop streamlined access to autism project resources through the Family Flexible Assistance Program</p> <p>Analyze current state and develop recommendations to mature Division of Development Disabilities' Value Based Payment for Home and Community Based Services (HCBS)</p> <p>Increase the penetration rate of Integrated Treatment for Co-Occurring Disorders (ITCD) teams in order to more appropriately treat individuals with co-occurring disorders</p>	<p>Expand Direct Support Professional Apprenticeship</p> <p>Expand recruitment partnerships with secondary and higher education programs</p> <p>Design and implement targeted compensation adjustments</p> <p>Standardize HR business practices across DMH to create consistent processes</p> <p>Design and implement a Mental Health-specific Post Critical Incident Seminar for DMH staff experiencing trauma</p>
FY 25 Priorities				
July 2024				

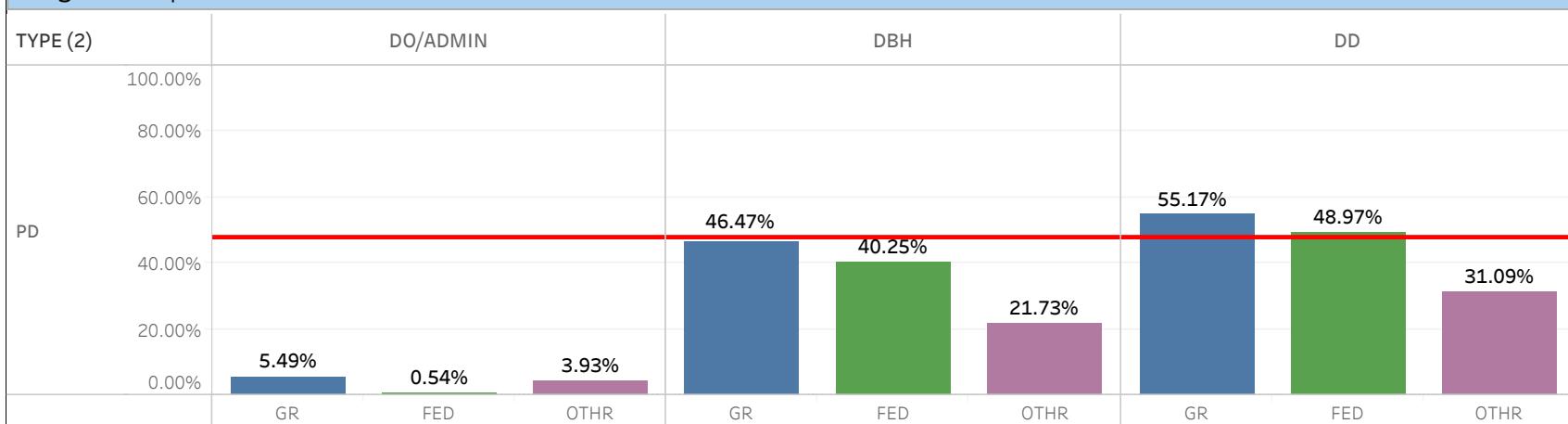
Expenditures by Division as of January 1, 2025

*For Budget Year FY25

Personal Services and Expense & Equipment



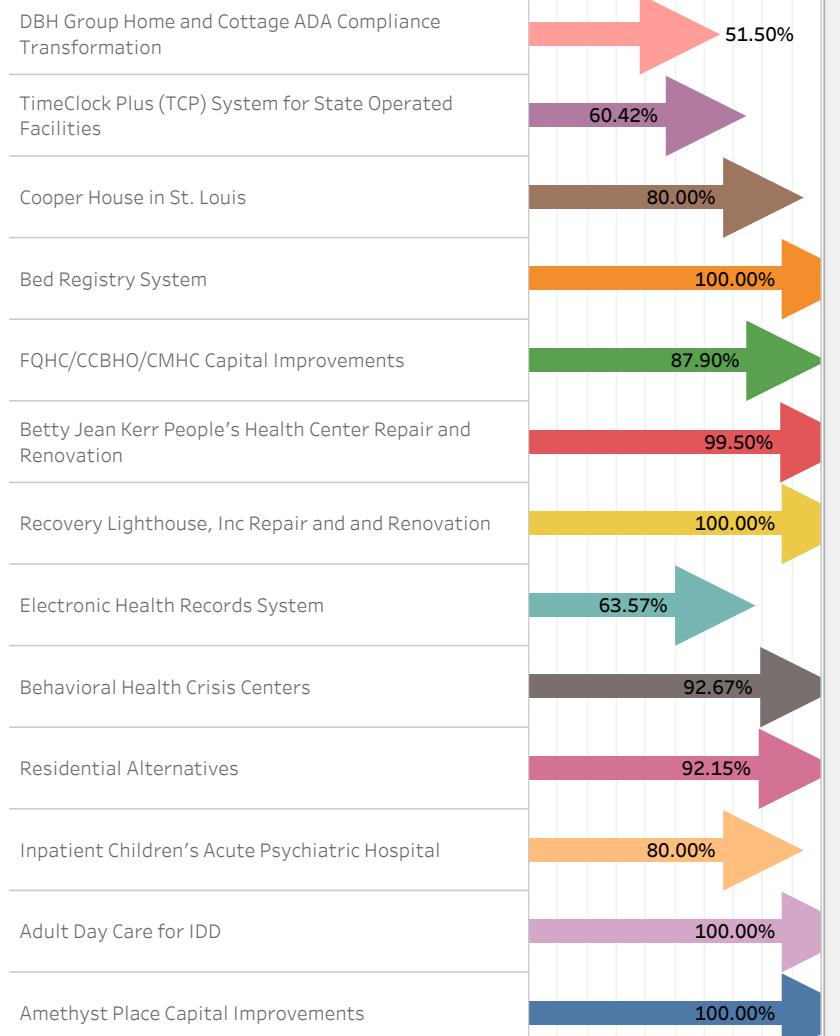
Program Expenditures



ARPA Project Tracking

Percent of ARPA Projects Complete

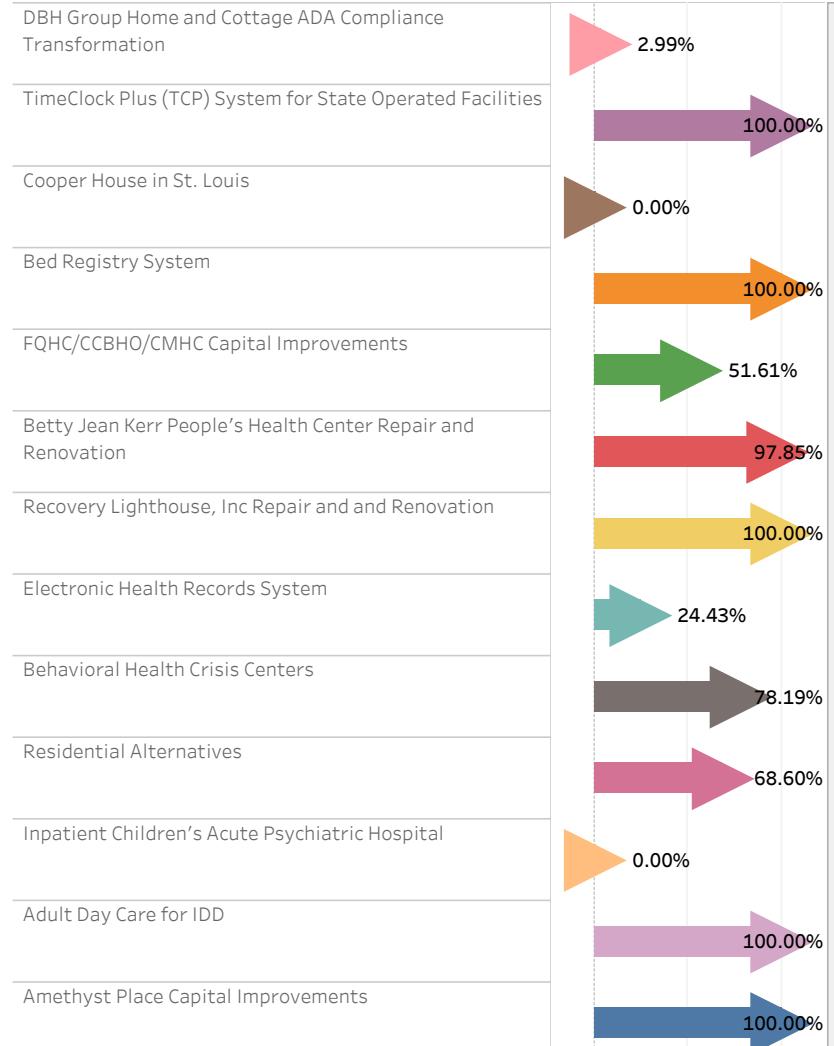
Name of Project



Percent of ARPA Project Expenditures Paid

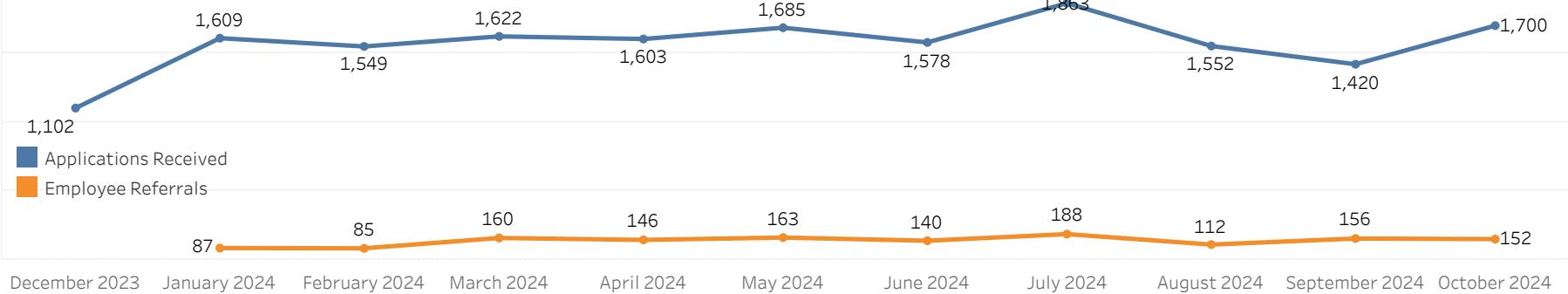
All ARPA Funds are obligated

ARPA Project Name



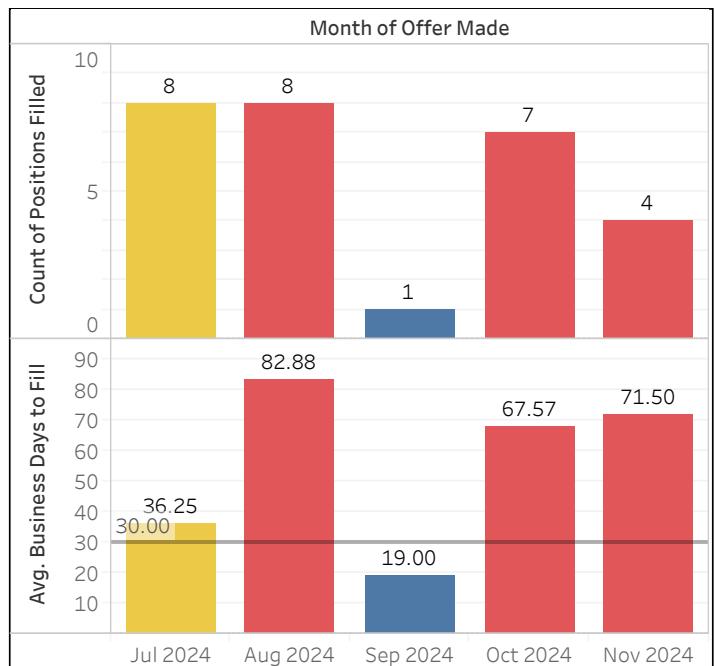
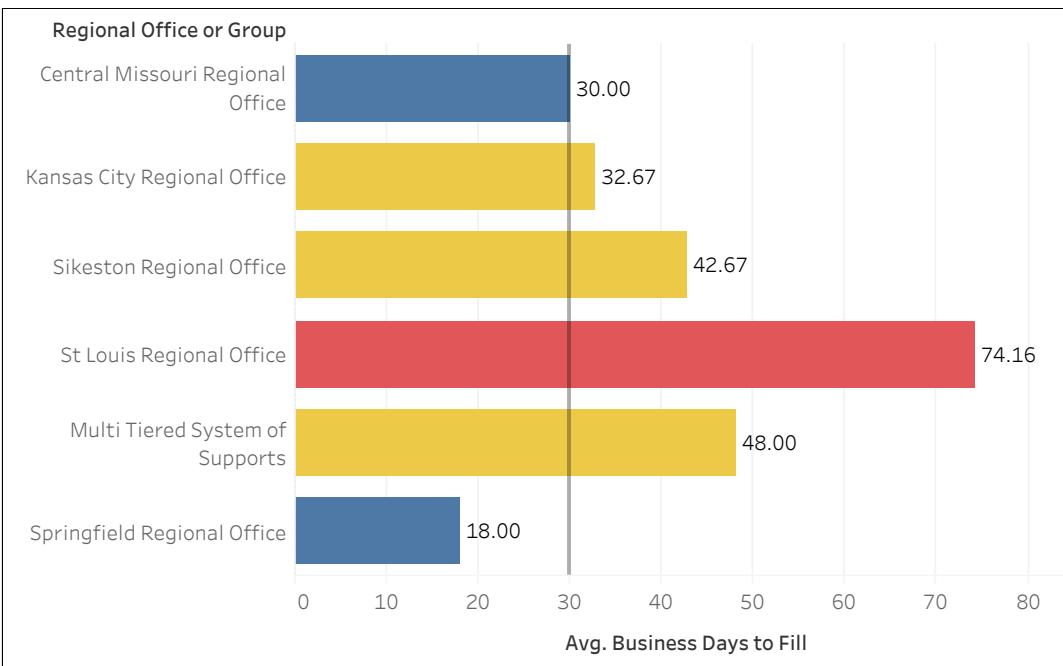
Application Process | Engage

Mo Careers Applicant Data Tracker

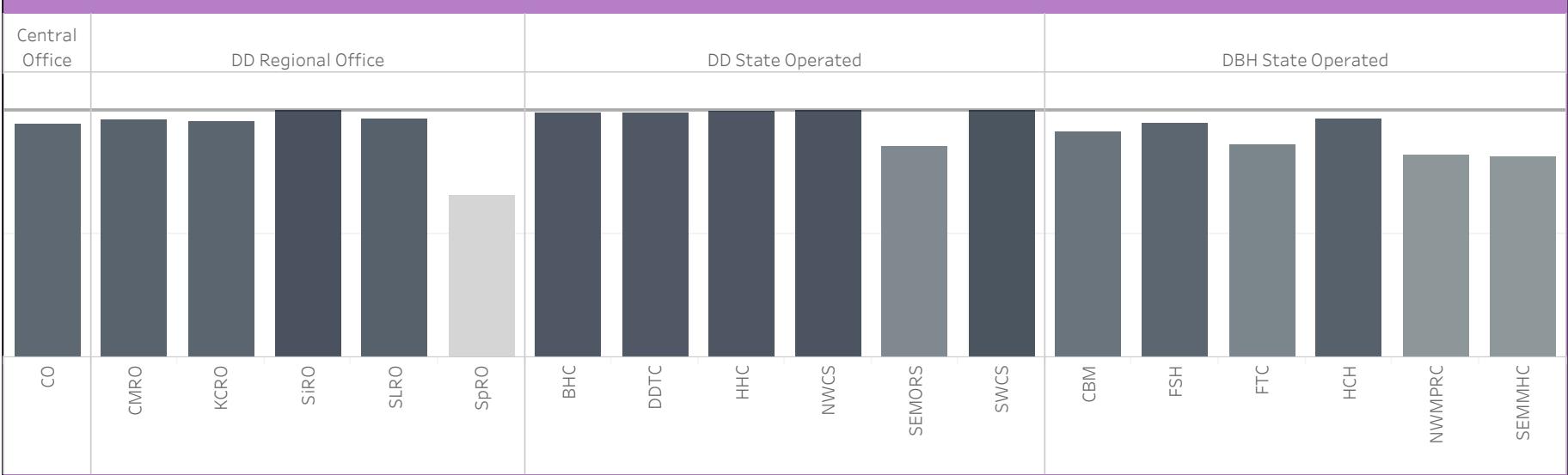


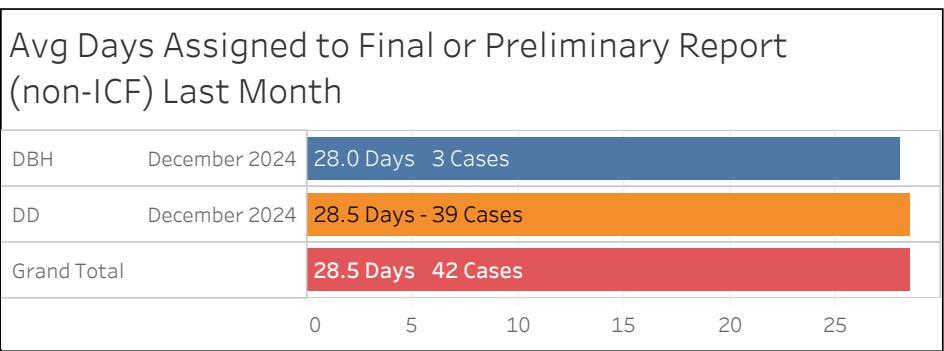
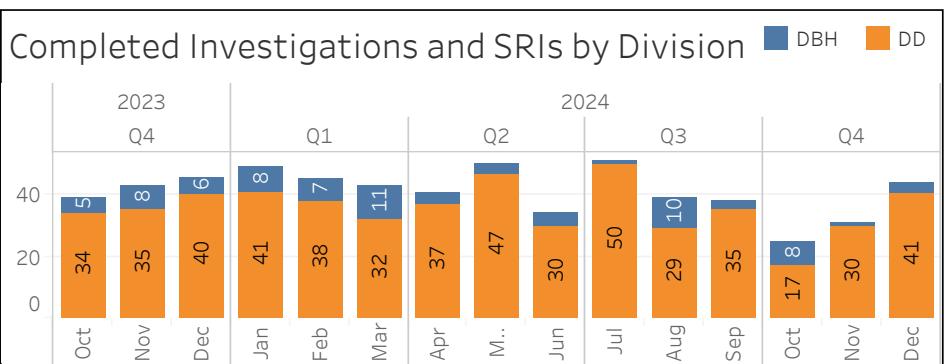
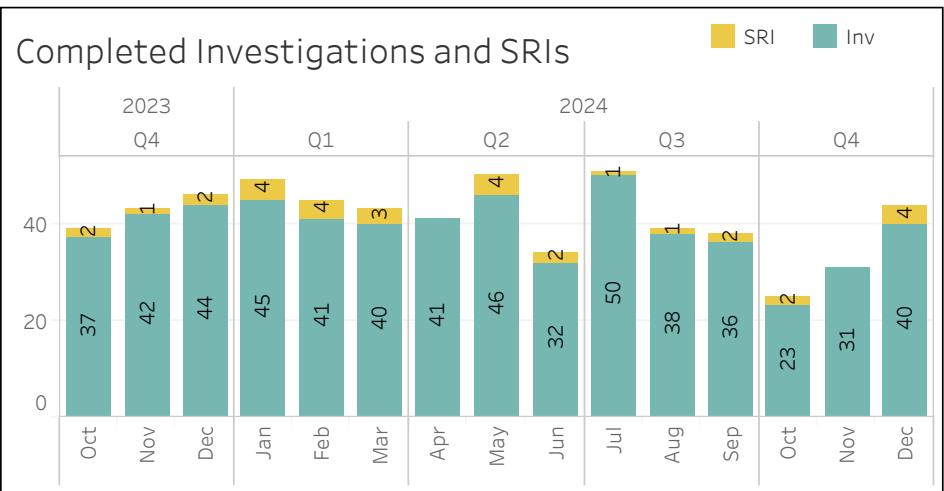
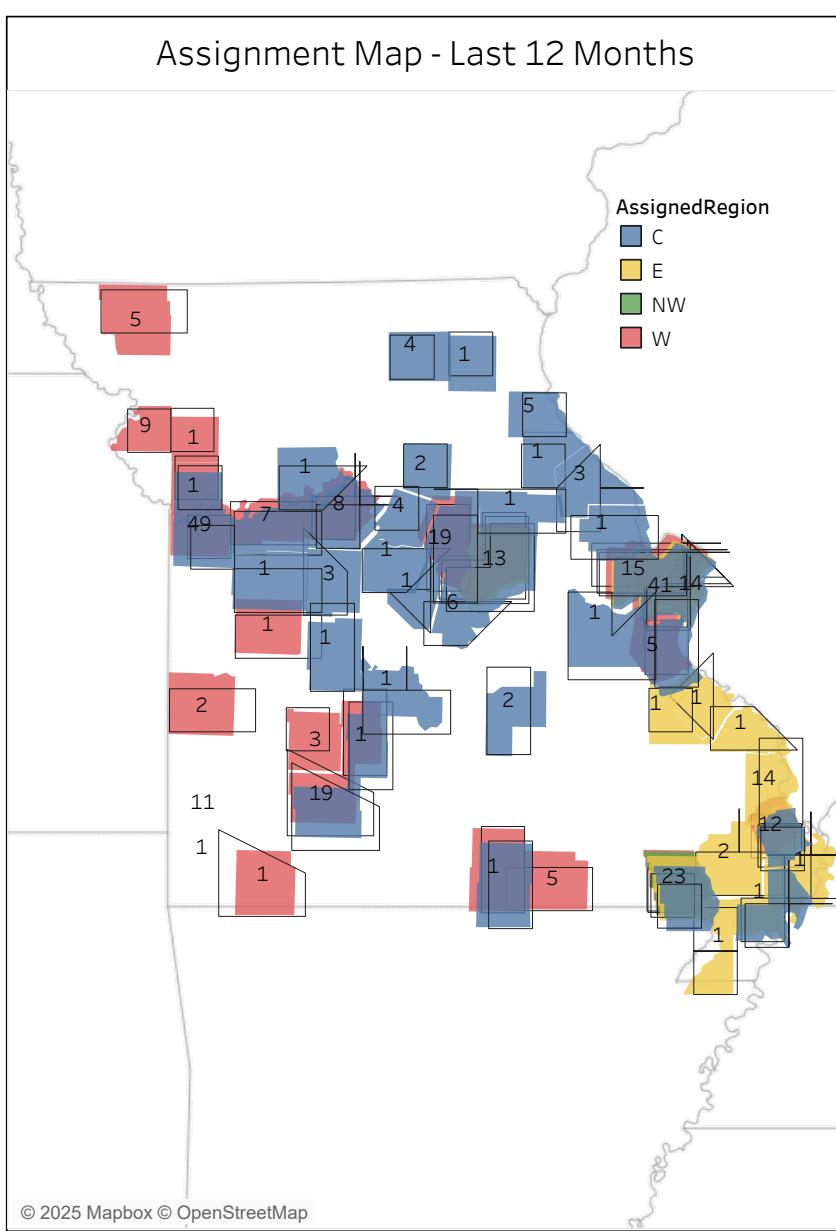
Average Business Days to Fill Position Last 6 Months

*Goal less than 30 business days



% Completed Engage Evaluations by Location: September 2024

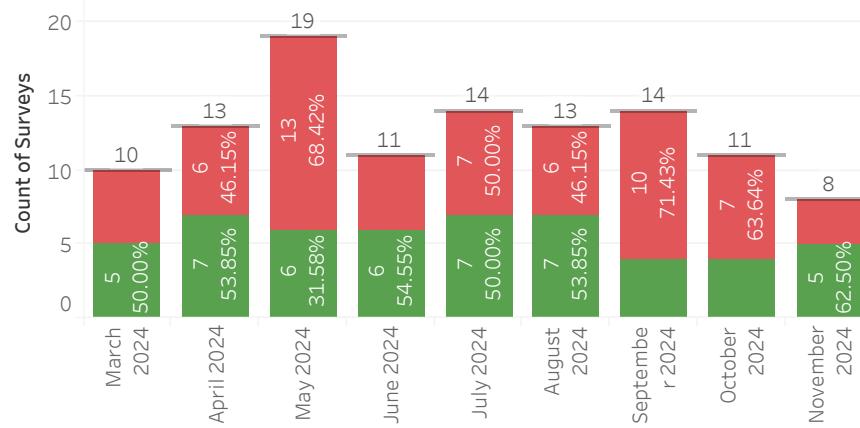




Investigations

Licensing and Certification

Number of Certification Surveys



Is there a plan of correction required?

■ Yes ■ No

Number of Licensure Surveys



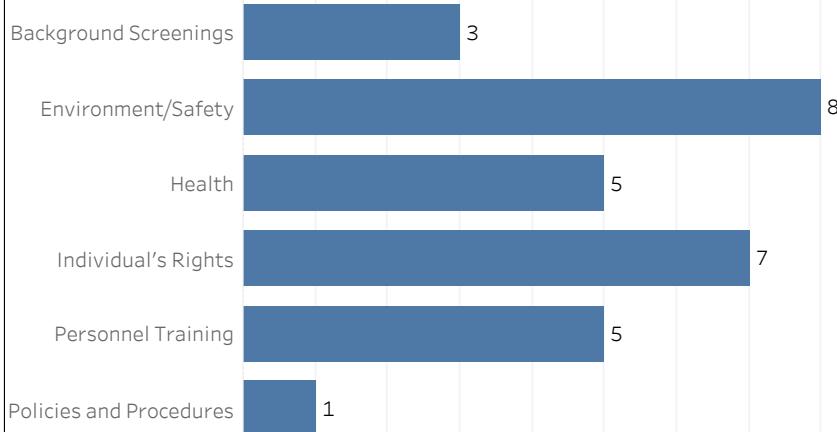
Is there a plan of correction required?

■ Yes ■ No

Certification Deficiency Categories

Previous 3 Months

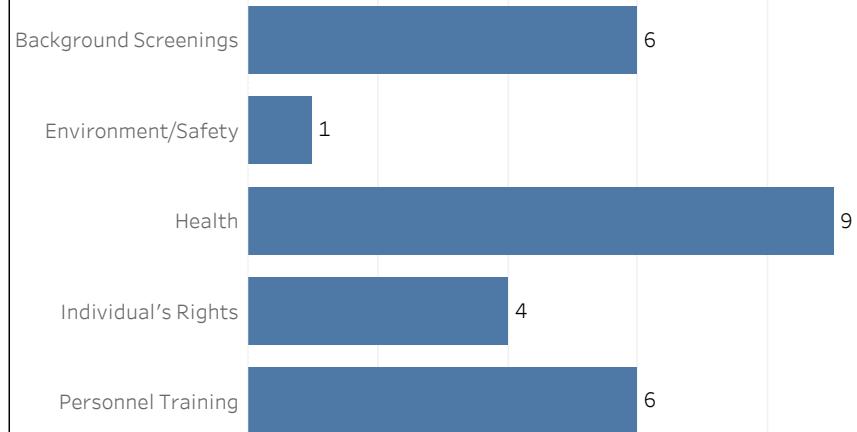
*a survey can have more than one deficiency area



Licensure Deficiency Categories

Previous 3 Months

*a survey can have more than one deficiency area





Home and Community Based Waiver Services

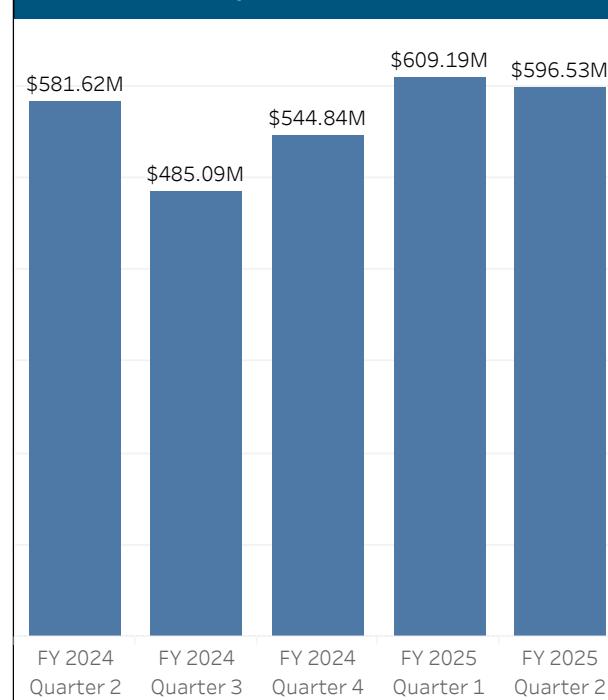
People Served by Waiver

Waiver Type	September 2024					
	August 2024	September 2024	October 2024	November 2024	December 2024	January 2025
Community	6,657	6,629	6,611	6,588	6,569	6,556
Comprehensive	8,976	8,949	8,937	8,937	8,933	8,920
Lopez	322	321	323	319	316	311
Partnership	1,241	1,227	1,217	1,211	1,198	1,195
Grand Total	17,196	17,126	17,088	17,055	17,016	16,982

Waiver Waiting List

In-Home	Residential
456	71

Waiver Expenditures Over Time



Expenditures by Waiver

		FY 2024 Q3	FY 2024 Q4	FY 2025 Q1	FY 2025 Q2
Community	Average Expenditures Per Person	\$11,383	\$13,234	\$14,527	\$13,623
	Total Paid	\$65.28M	\$79.79M	\$89.89M	\$82.25M
Comprehensive	Average Expenditures Per Person	\$48,154	\$52,869	\$58,915	\$58,883
	Total Paid	\$416.67M	\$461.66M	\$515.22M	\$511.16M
MOIDD	Average Expenditures Per Person	\$6,001	\$6,900	\$8,200	\$6,415
	Total Paid	\$1.64M	\$1.90M	\$2.38M	\$1.80M
Partnership	Average Expenditures Per Person	\$1,414	\$1,477	\$1,762	\$1,483
	Total Paid	\$1.49M	\$1.49M	\$1.70M	\$1.32M



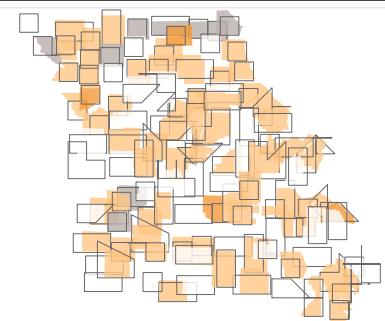
Independence/ Self-Sufficiency

Universal Design and Assistive Technology

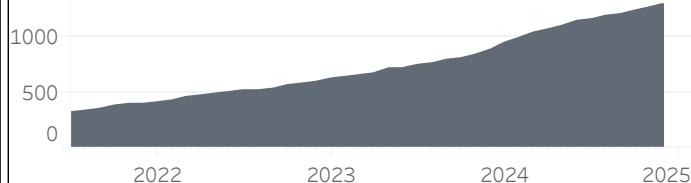
December 2024

% of Individuals with a Waiver authorized for Assistive Technology or Remote Supports

- less than 10
- None
- 1% - 10%
- 11% - 29%



Cumulative Number of Individuals with an Assistive Technology or Remote Support Service Authorization Since 07-01-2021

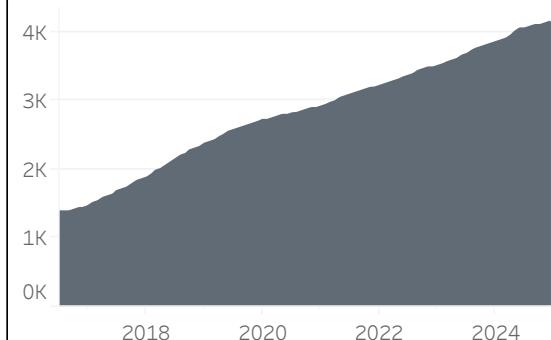


Consultations, Technical Assistances, and Trainings

Program Type	Oct 24	Nov 24	Dec 24
Assitive Technology	11	3	7
Environmental Accessibilit..	28	25	22
Remote Supports	1	2	3
Specialized Medical Equip..	4	1	3

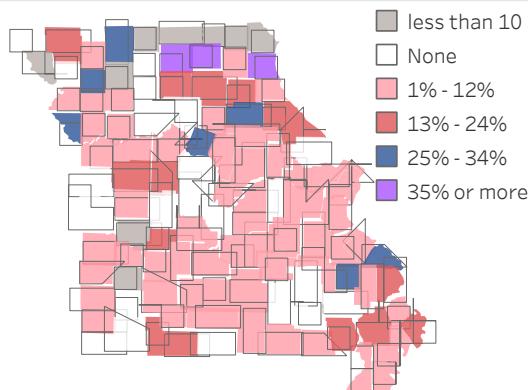
Employment Services

Cumulative Number of Consumers with an Employment Service Authorization



December 2024

% of Individuals ages 14-64 with open Waiver EOC authorized for employment services



Self Directed Services

December 2024 Individuals using Self-Directed Services (SDS) Best practice goal is 23%



- less than 10
- None
- 1% - 10%
- 11% - 29%
- 30% or more

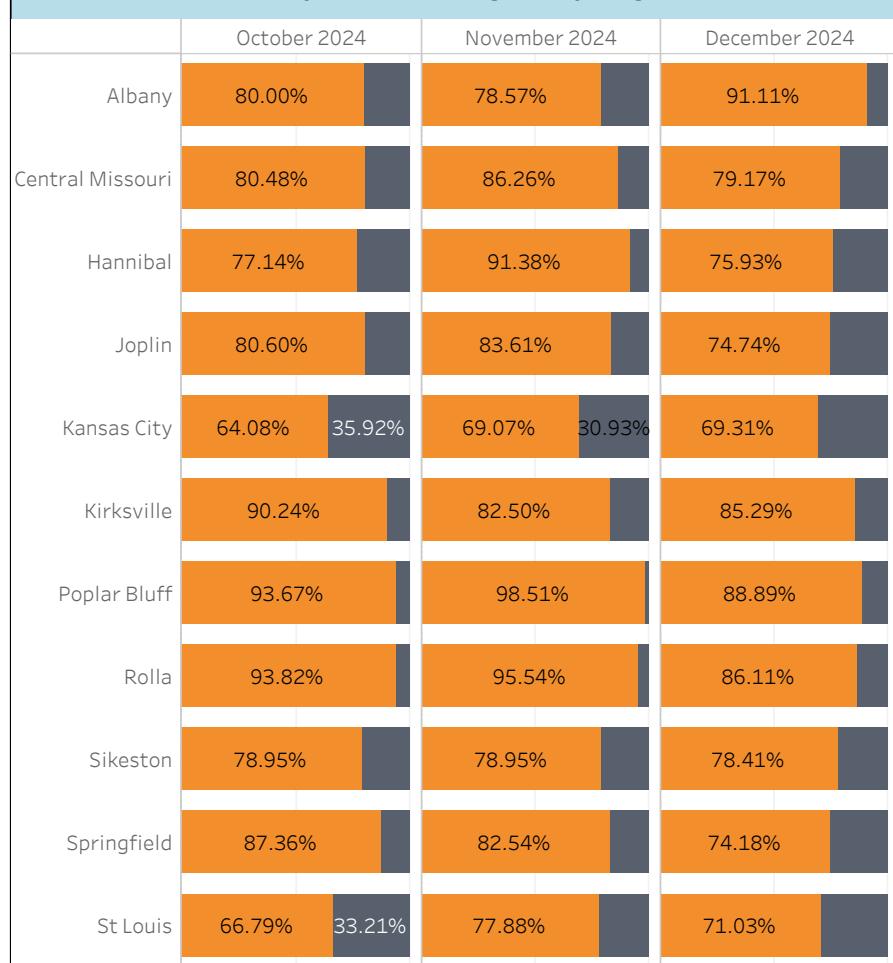
Average Days to Process New Referral





Mental Health Service Capacity/ Infrastructure

Timely Annual Budgets by Region

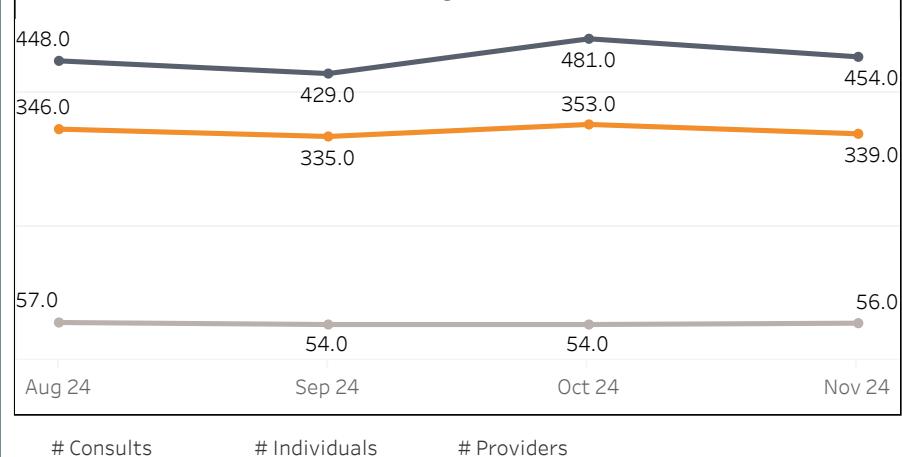


OnTime

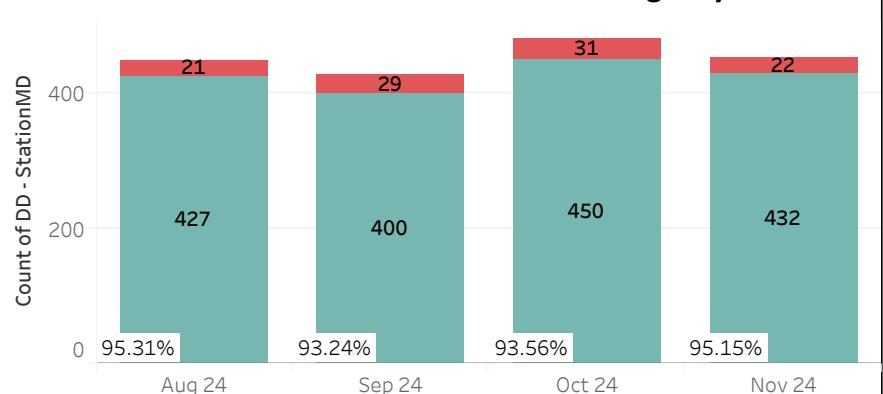
Late

StationMD Usage

Info on StationMD: dmh.mo.gov/dev-disabilities/stationMD



StationMD Consults that Deflected Emergency Care



Recommend Higher Level of Care

Treat in Place



Mental Health Service Capacity/ Infrastructure

Percent of Residential Individuals by Risk Level



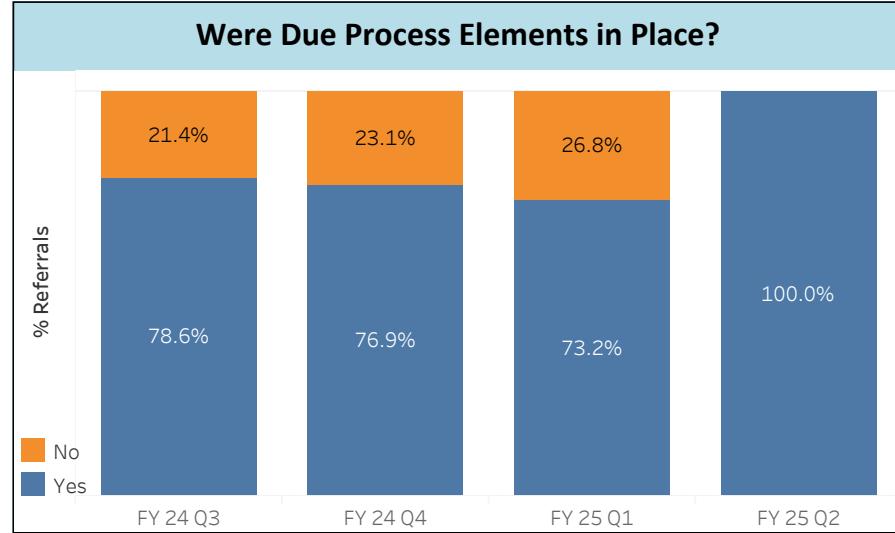
Risk Factor

High Risk

At Risk

No Known Risk

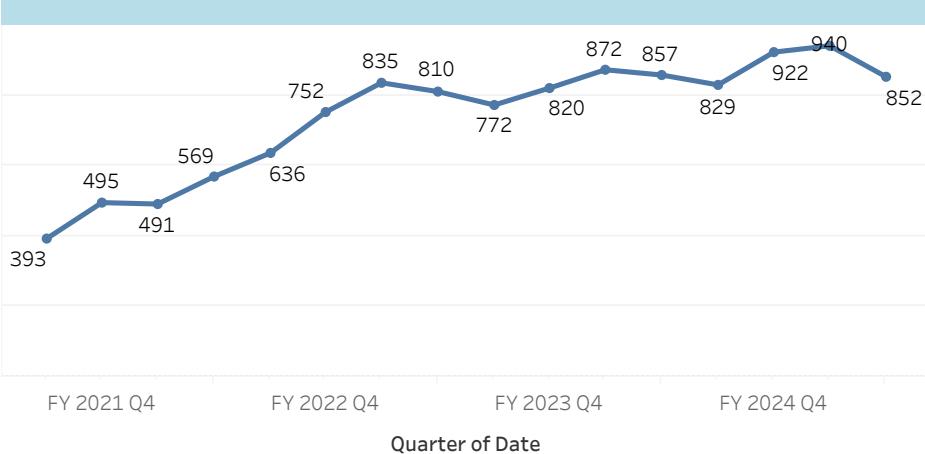
Were Due Process Elements in Place?



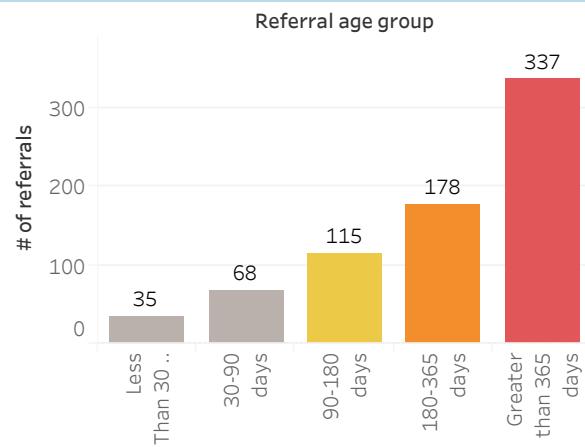
Number of Open Residential Consumer Referrals

733

How many people were in need of a new residential provider over time?



Length of Time Open on Consumer Referral Database





Mental Health Service Capacity/ Infrastructure

Provider Corrective Action Plan (CAP)

Number of Providers Currently on Corrective Action Plan

	Service Provider	TCM	Grand Total
Count of Agencies	32.00	1.00	33.00
%Service Providers	5.14%	-	5.14%
%TCM	-	1.43%	1.43%

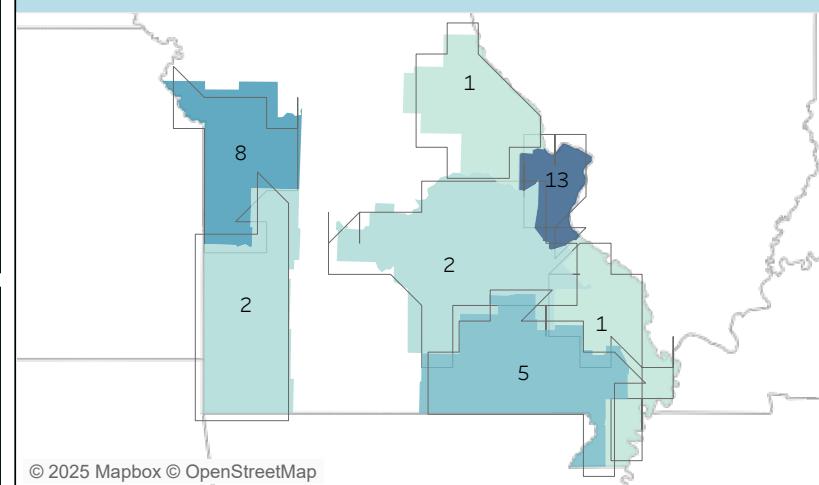
Provider Corrective Action Plans Ended Previous Month

2

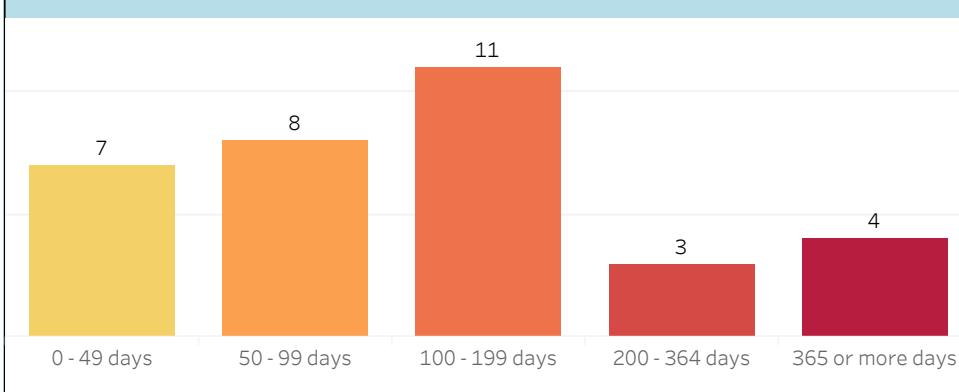
Provider Corrective Action Plans Implemented Previous Month

6

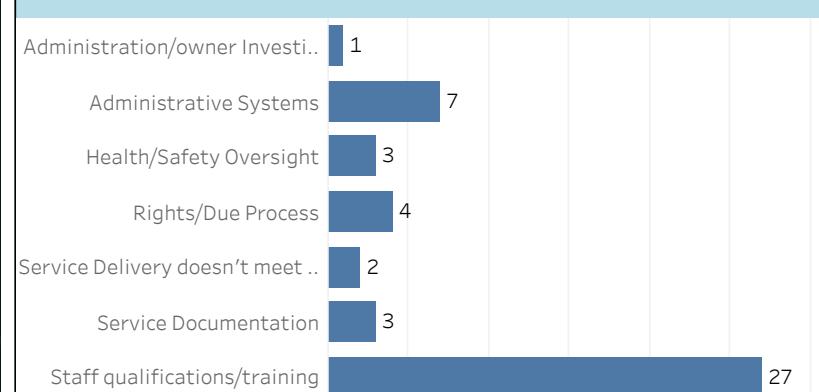
Map of Providers Currently on a Corrective Action Plan



Number of Agencies Currently on CAP by Length of Time



Issues Leading to CAP



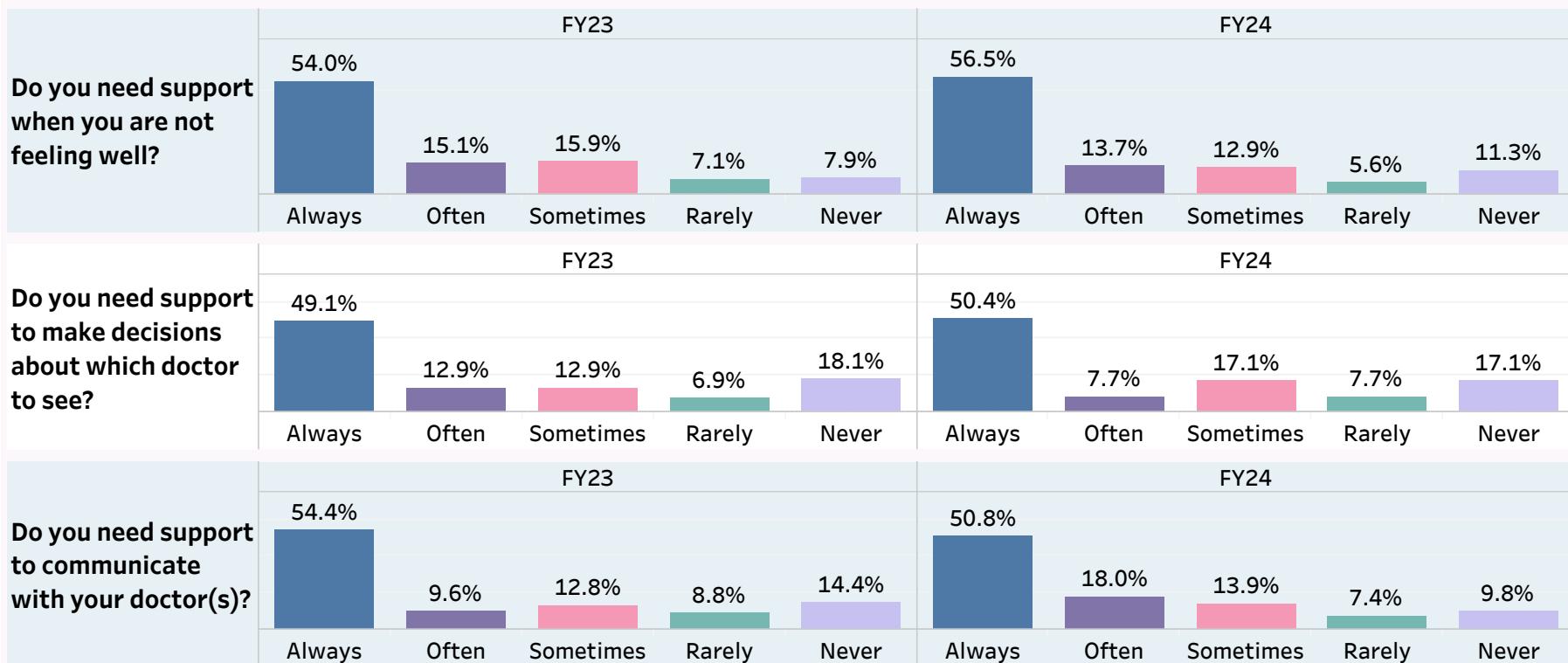


MOQO: Healthy Living

Supporting the Health of People with IDD Receiving Support Coordination Only

As flu season begins, it's important to understand the supports people with IDD need when they are sick. According to the CDC (2024), people with certain disabilities are at a higher risk of developing complications from the flu. This includes disabilities that affect muscle and lung function and the ability to cough and swallow.

The MO Quality Outcome of Healthy Living supports people with IDD to maintain their health and have choice in their medical care. This is important for those receiving services, as well as those only getting support coordination. The below 2-year data is from the MO Quality Outcomes Survey, which surveys people receiving support coordination only and their families. The data provides insight into the type of support needed related to staying healthy and is particularly relevant during flu season.



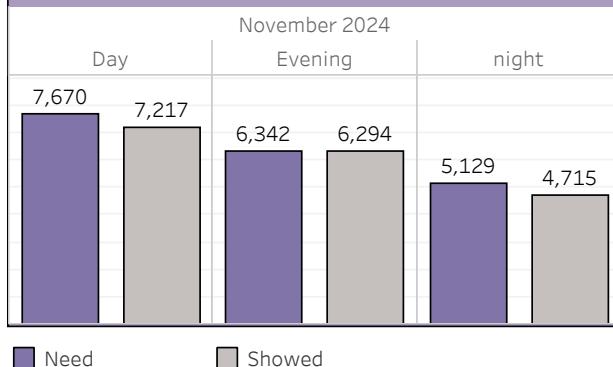


State Operated Programs Workforce

Count of Consumers by Program: January 2025

Grand Total	411
Bellefontaine Habilitation Center	86
Higginsville Habilitation Center	42
Northwest Community Services	110
Southeast Missouri Residential Services	64
Southwest Community Services	38
St Louis Developmental Disabilities Treatment Center	71

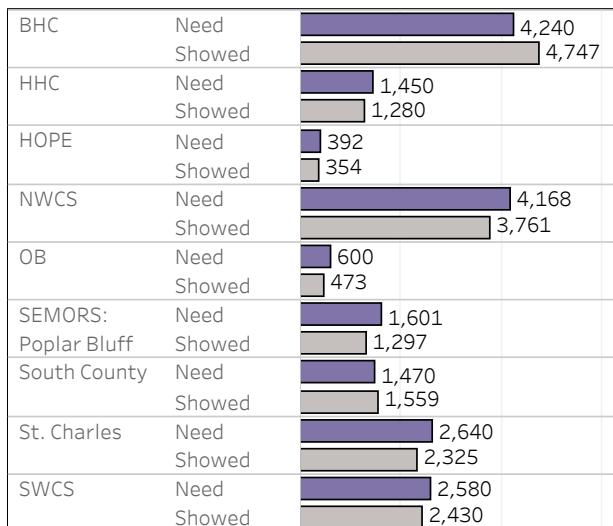
Direct Support Professional Staffing by Shift November 2024



Direct Support Professional Filled Position Changes

	Aug 2024	Sep 2024	Oct 2024	Nov 2024
Employees Started	93	73	36	26
Employment Ended	66	37	40	32
Net Employee Change	27	36	-4	-6

Percent Staffed

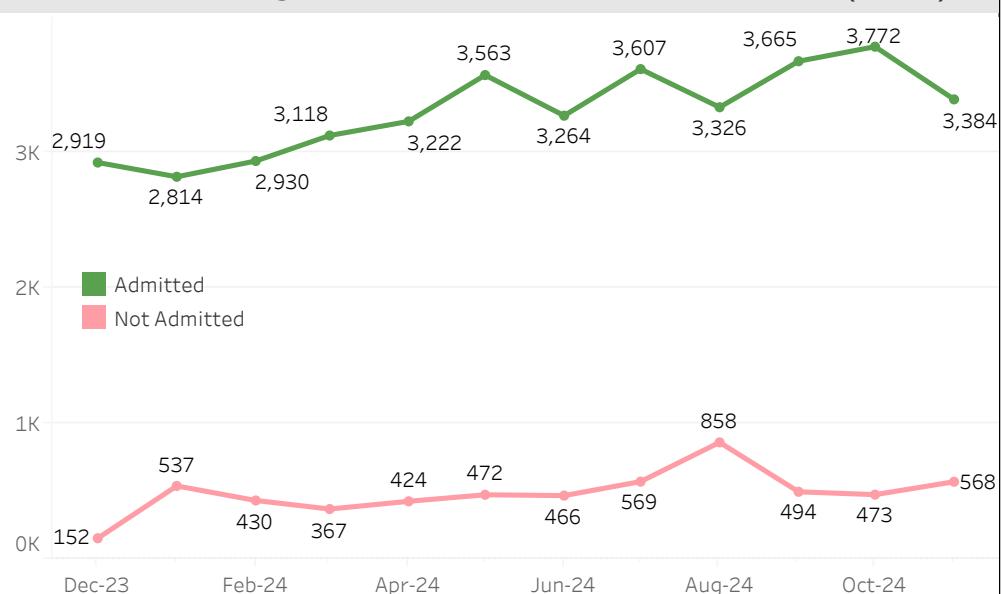


Direct Support Professional Absenteeism Reasons

	Aug 2024	Sep 2024	Oct 2024
# of Staff			
Holdovers (volunteer/mandatory)	2,650	3,021	3,072
Call-ins (unexpected)	1,321	1,278	1,261
No Call/ No Show	113	167	171
Pre-Approve Leave (ie. FMLA, vacation, etc.)	1,762	2,016	2,045

	November 2024		
	Employees Started	Employment Ended	Net Employee Change
BHC	4	5	-1.00
HHC	7	16	-9.00
HOPE	1	2	-1.00
NWCS - Higginsville	6	5	1.00
NWCS - Marshall	2	0	2.00
NWCS - Raytown	1	0	1.00
OB	0	1	-1.00
SWCS	5	3	2.00

Persons Presenting to a Behavioral Health Crisis Center (BHCC)



For those presenting at a BHCC:

87.20% were admitted

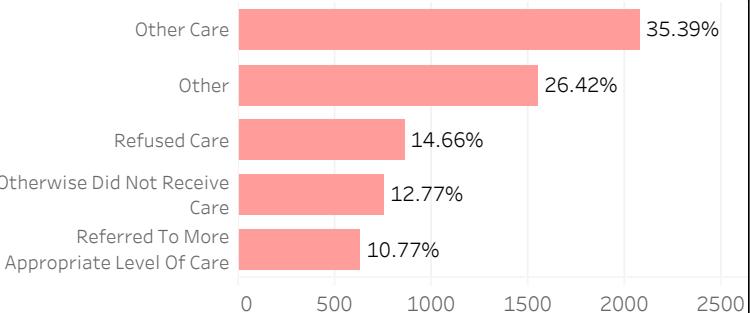
12.80% were not admitted

59.53% sought help for Mental Health

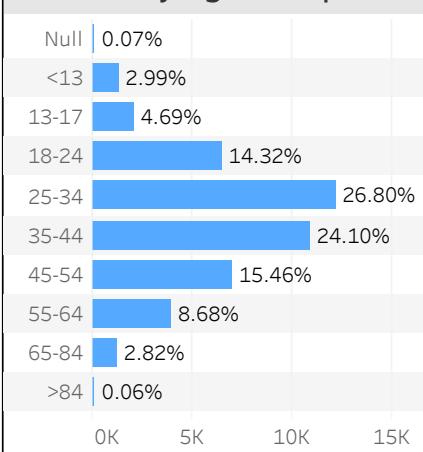
17.76% sought help for Substance Use



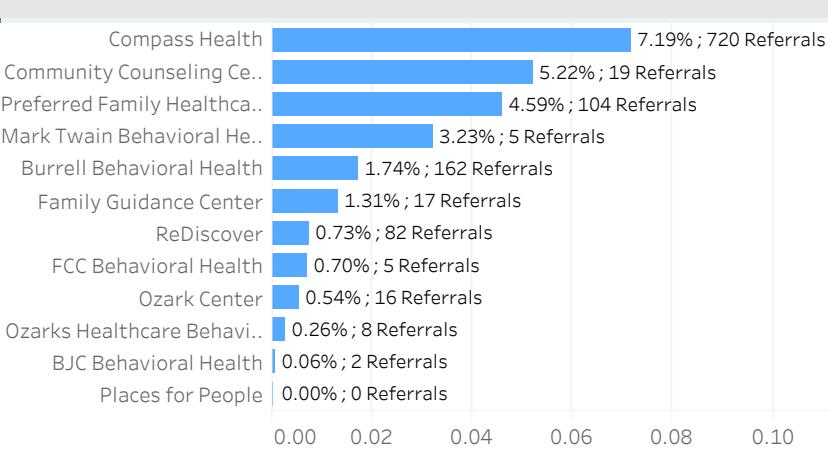
Reason Not Admitted



Persons by Age Group



Percent of Referrals that are Law Enforcement



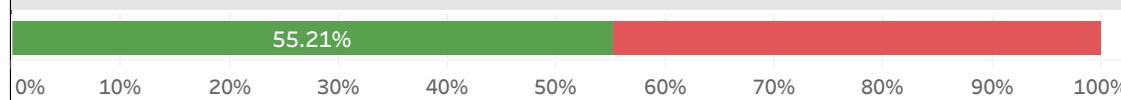
Average Time Spent by Law Enforcement

Ozark Center	16.33 minutes
Family Guidance Center	14.00 minutes
ReDiscover	10.26 minutes
Community Counseling Ce..	9.64 minutes
Burrell Behavioral Health	8.09 minutes
Preferred Family Healthc..	6.51 minutes
Mark Twain Behavioral He..	6.33 minutes
Ozarks Healthcare Behavi..	6.00 minutes
Compass Health	4.96 minutes
FCC Behavioral Health	4.33 minutes

Community Behavioral Health Liaison (CBHL) Referrals



Contact Success Rate

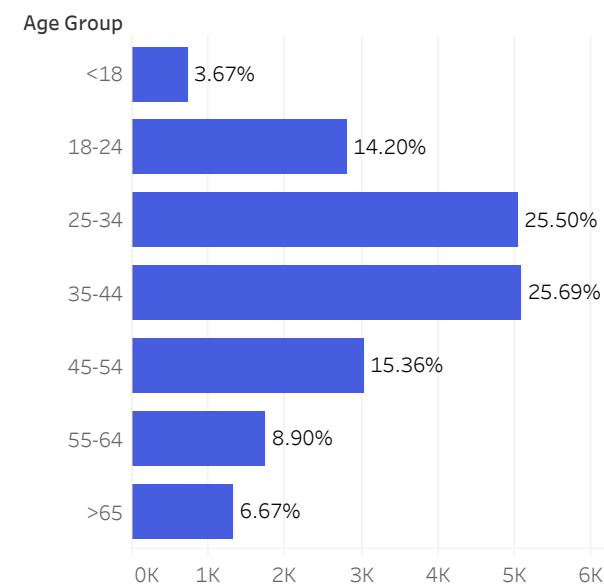


CBHL Successful Contacts

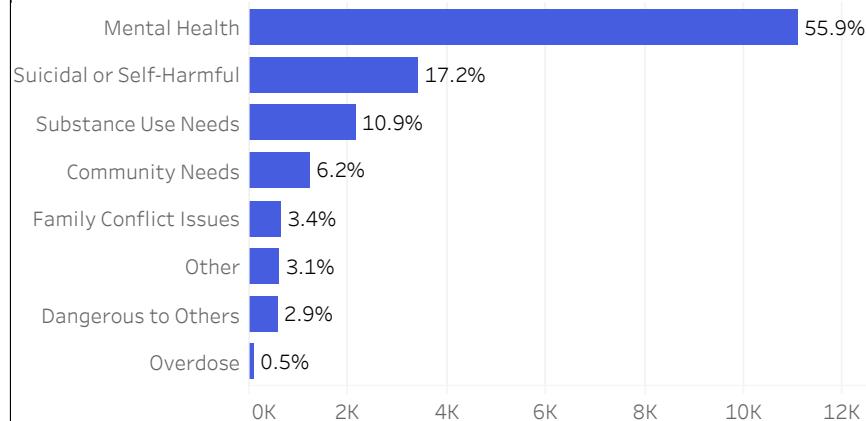
10,955

CBHL Contacts with IDD Diagnosis

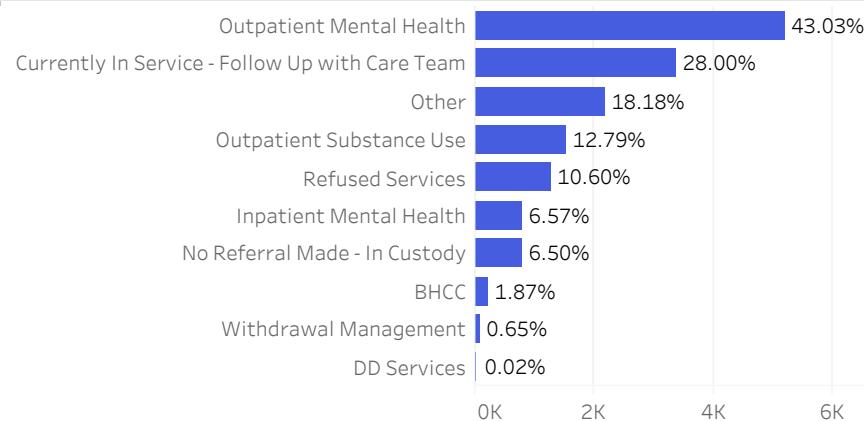
Referrals by Age Group



Primary Referral Reason



Outcome of Referrals

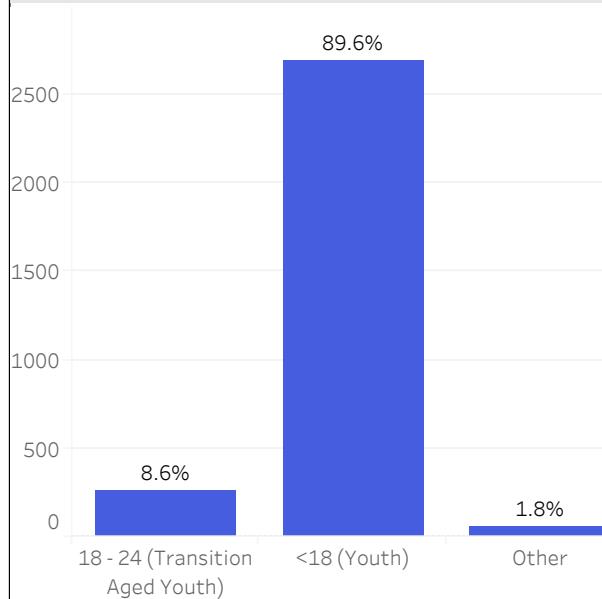


BHCC Activity	CBHL Activity	YBHL Activity	ASAM TEDS Compliance Rates	CPS Status Report	SUD Admission Data	MAUD Trends	MOUD Trends	Overdose Prevention	DBH Facility Vacancies
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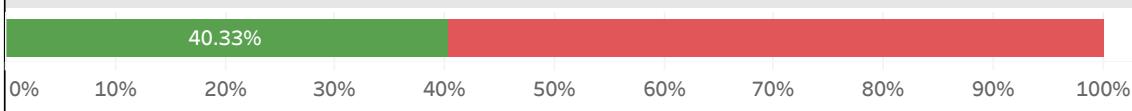
Youth Behavioral Health Liaison Referrals by Month



YBHL Referrals by Age



YBHL Contact Success Rate



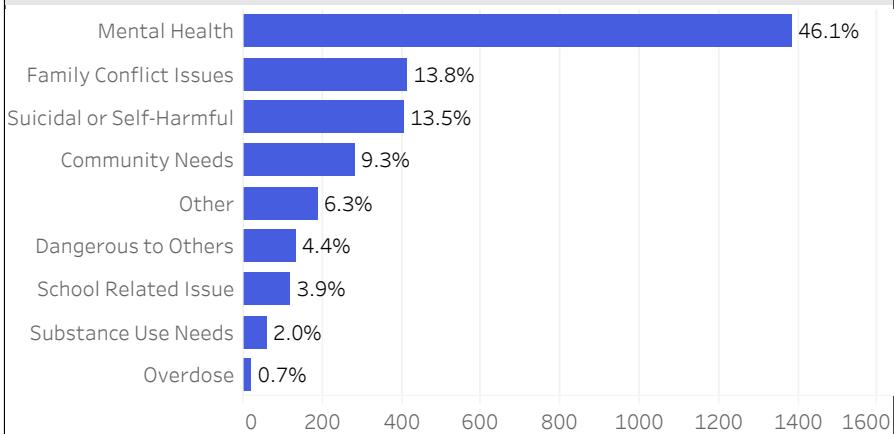
YBHL Successful Contacts

1,210

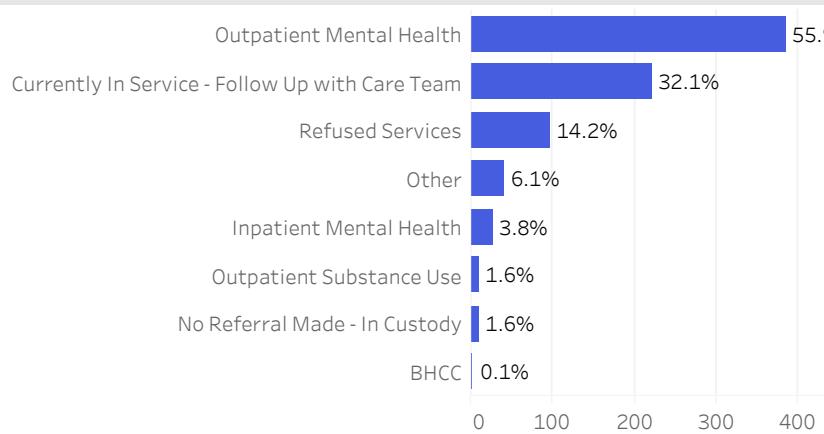
YBHL Contacts with IDD Diagnosis

68

YBHL Primary Referral Reason



YBHL Outcome of Referral



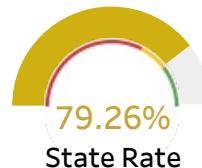
BHCC Activity	CBHL Activity	YBHL Activity	ASAM TEDS Compliance Rates	CPS Status Report	SUD Admission Data	MAUD Trends	MOUD Trends	Overdose Prevention	DBH Facility Vacancies
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Treatment Episode Data Set (TEDS) Compliance Rates

TEDS data is collected at program assignment, level change (outpatient, intensive outpatient, residential services, withdrawal management, etc.), and program closure.

The goal for providers is to have at least 80% with completions of TEDS data submissions.



State Actual Completed

71,832

State Expected Completed

90,623

Top 3 Providers

Bottom 3 Providers

Provider	Completed	Expected	Rate
BHG XXIX	110	110	100.00%
CLS	2,507	2,507	100.00%
FGC	1,055	1,056	99.91%
DRD	727	728	99.86%
SEMOBH	6,167	6,177	99.84%
VCPHCS XV	222	223	99.55%
Family Self Help	737	742	99.33%
Westend Clinic	383	386	99.22%
Mark Twain	830	837	99.16%
Compass	22,409	22,651	98.93%
BHG XLIII	172	176	97.73%
BHG XXVIII	43	44	97.73%
Queen of Peace	2,002	2,052	97.56%
ReDiscover	3,022	3,121	96.83%
Ozark Center	812	1,015	80.00%
Preferred	13,436	17,445	77.02%
FCC	3,697	4,962	74.51%
HCBC	6,128	8,332	73.55%

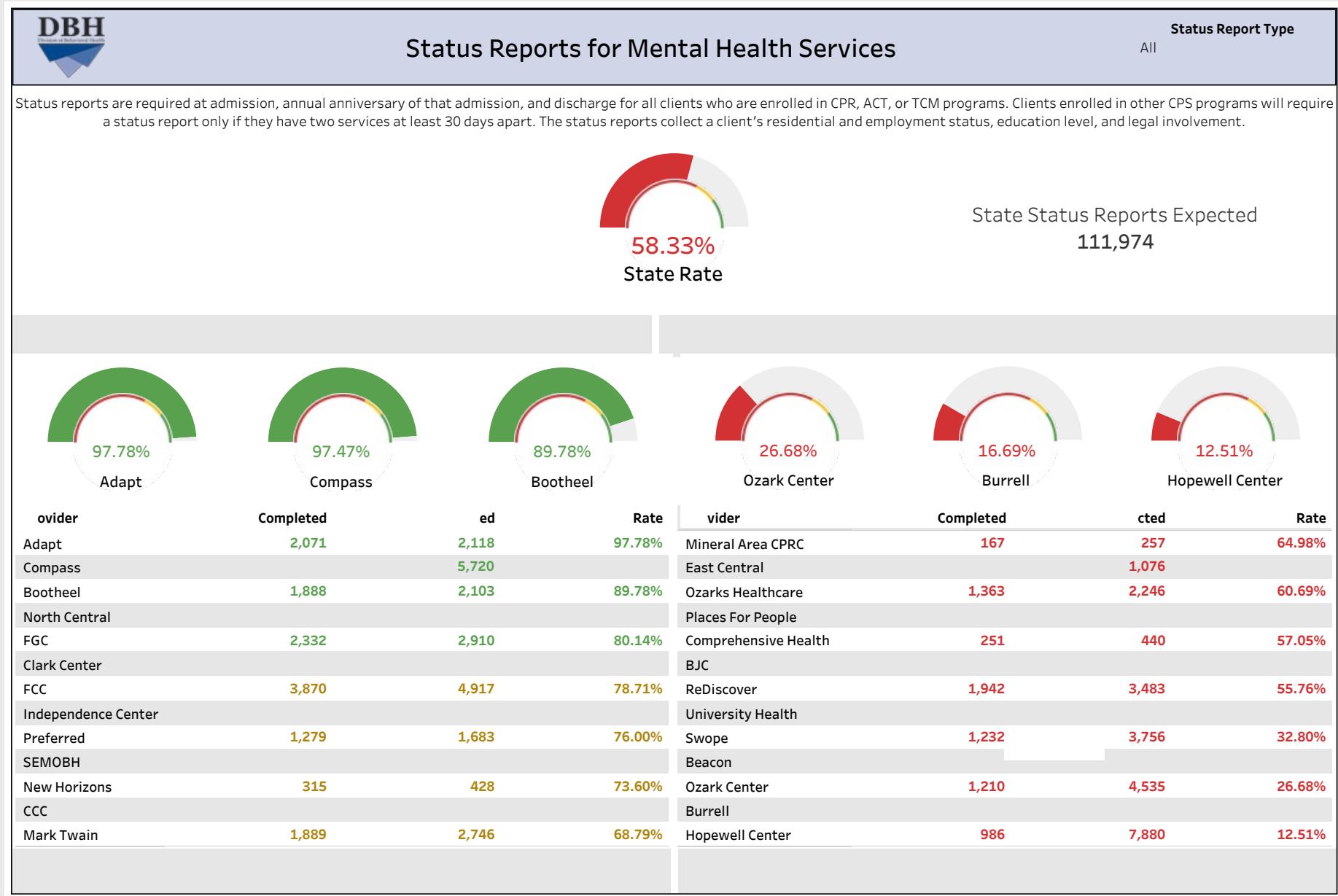
Provider	Completed	Expected	Rate
Gibson	2,572	3,519	73.09%
BJC	32	53	60.38%
ARCA	2,097	4,403	47.63%
CMHC	147	332	44.28%
Gateway	872	2,271	38.40%
Salvation Army	516	1,465	35.22%
Ozarks Healthcare	4	12	33.33%
Beacon	52	160	32.50%
Metro Treatment	86	368	23.37%
Clark Center	32	148	21.62%
Burrell	902	4,293	21.01%
University Health	53	490	10.82%
Places For People	8	120	6.67%
Bootheel	0	16	0.00%
East Central	0	21	0.00%
Null	0	32	0.00%
Hopewell Center	0	32	0.00%
North Central	0	51	0.00%
Swope	0	273	0.00%

■ 0% - 65%: Non-Compliant ■ 65% - 80%: Near Compliant ■ 80%+: Compliant

Data represents a rolling 12 months from 11/1/2023 to 10/31/2024.

Information last updated on 1/1/2025.

BHCC Activity	CBHL Activity	YBHL Activity	ASAM TEDS Compliance Rates	CPS Status Report	SUD Admission Data	MAUD Trends	MOUD Trends	Overdose Prevention	DBH Facility Vacancies
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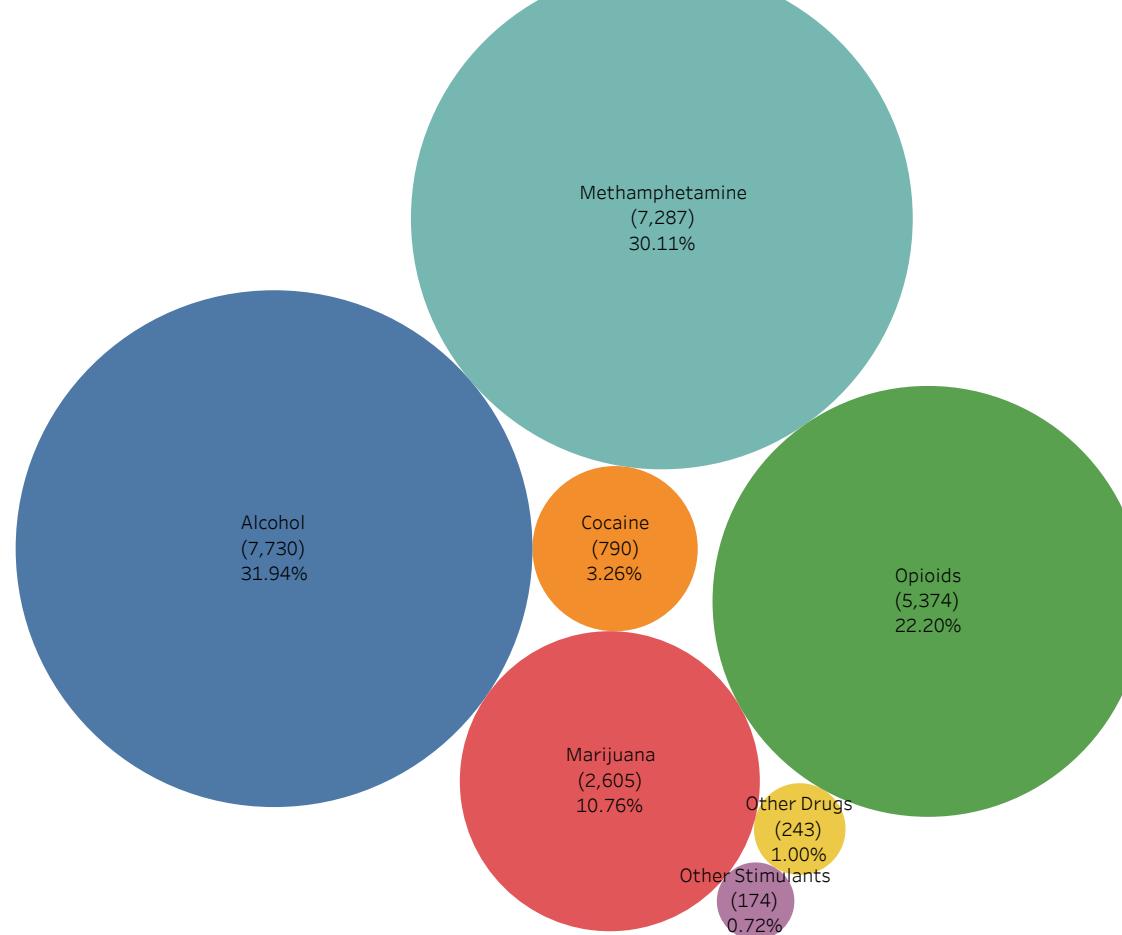
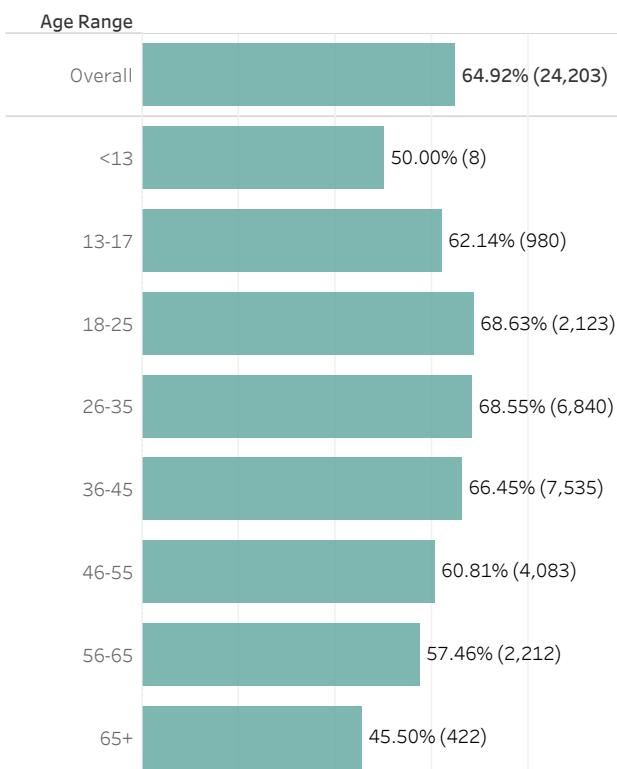


Primary Substances at Program Admission and Polysubstance Indicators

Program Admissions for the time period:
1/4/2024 to 1/2/2025

Programs Included
All

% of Program Admissions with Indicated Polysubstance Issue



The chart above shows the percent of program admissions where the individual's assessment shows that there are issues with multiple substances. This chart is filtered by the chart on the left (Primary Substance) if a primary substance is selected.

BHCC Activity	CBHL Activity	YBHL Activity	ASAM TEDS Compliance Rates	CPS Status Report	SUD Admission Data	MAUD Trends	MOUD Trends	Overdose Prevention	DBH Facility Vacancies
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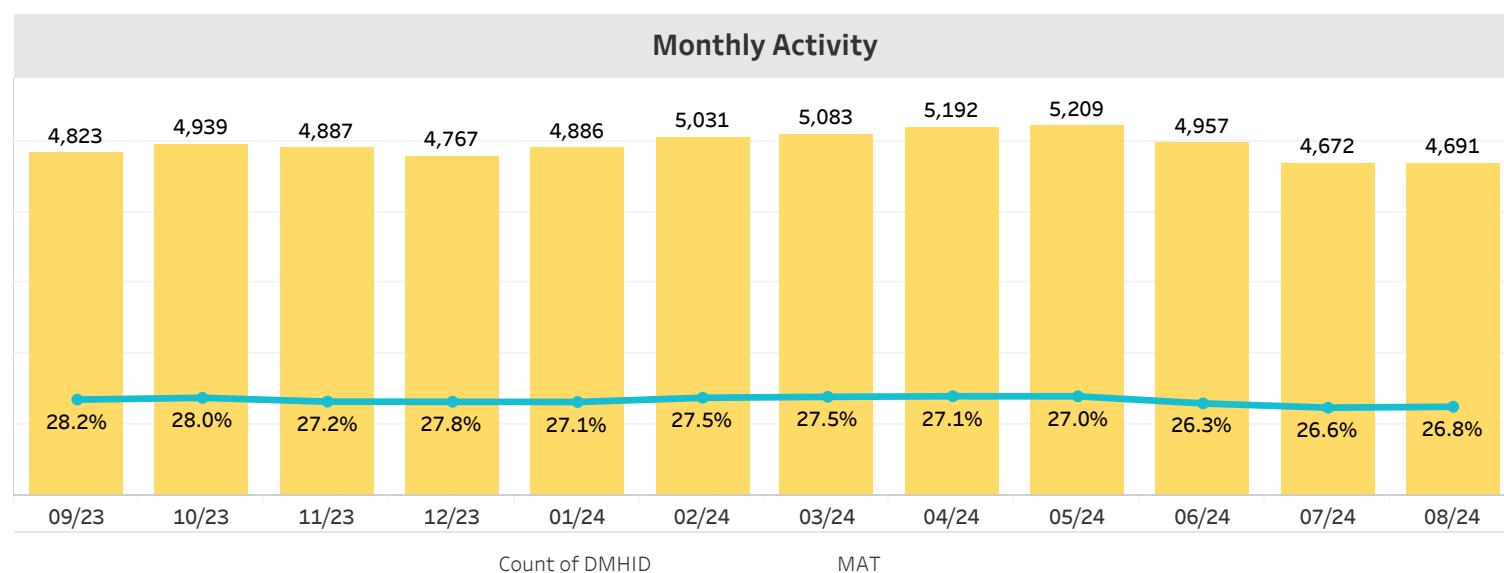
Medication for Alcohol Use Disorder (MAUD) Trends

This visualization shows total number of consumer episodes receiving services for an alcohol use disorder (AUD) per month and the rate at which those individuals received a medication for AUD (MAUD) during the episode of care. The annual and monthly rate change data points are based on distinct episode counts from either the prior rolling year or prior month.

Monthly Change

	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
% Change in AUD Episodes	-2.0%▼	2.8%▲	-0.9%▼	-2.5%▼	2.4%▲	2.8%▲	0.9%▲	2.3%▲	0.4%▲	-4.7%▼	-6.2%▼	0.5%▲
% Change in MAUD Episodes	-1.6%▼	1.8%▲	-3.9%▼	-0.2%▼	-0.2%▼	4.5%▲	0.9%▲	0.6%▲	-0.1%▼	-7.1%▼	-4.6%▼	1.0%▲

Monthly Activity



Year-Over-Year Change # of AUD Episodes

8.0%▲

Year-Over-Year Change # of AUD Episodes with Medication

3.0%▲

Year-Over-Year MAUD Rate Change

-1.3%▼

Data Updated: January 1, 2025

* Data refreshed at the beginning of each month; rolling 12 month period; lagged by four months to allow time for billing.

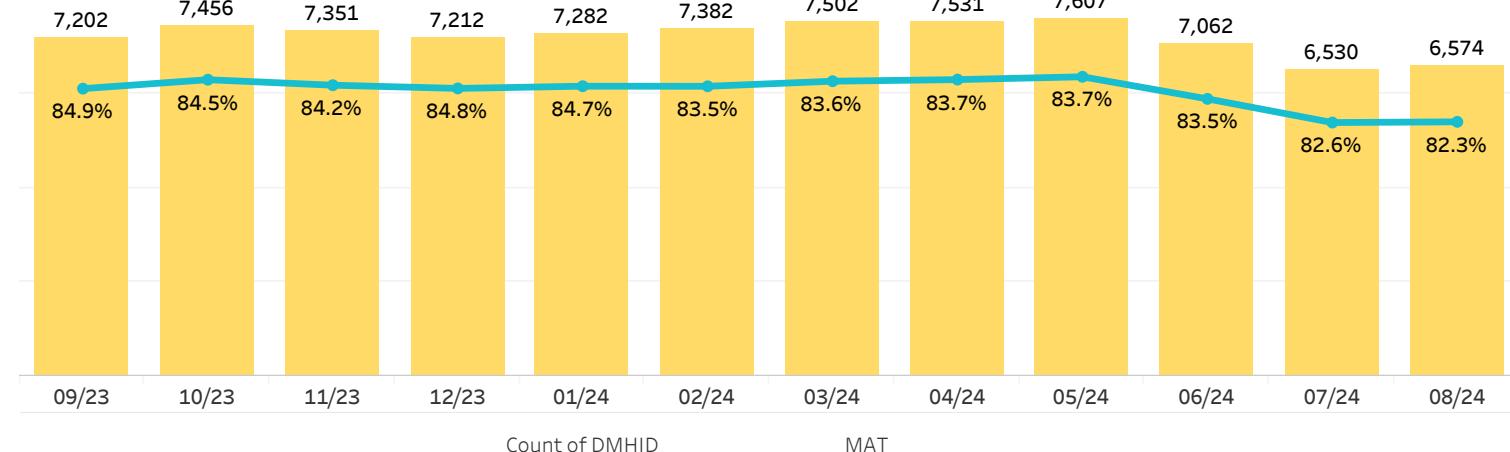
Medication for Opioid Use Disorder (MOUD) Trends

This visualization shows total number of consumer episodes receiving services for an opioid use disorder (OUD) per month and the rate at which those individuals received a medication for OUD (MOUD) during the episode of care. The annual and monthly rate change data points are based on distinct episode counts from either the prior rolling year or prior month.

Monthly Change

	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
% Change in OUD Episodes	-3.6%▼	3.5%▲	-1.4%▼	-1.9%▼	1.0%▲	1.4%▲	1.6%▲	0.4%▲	1.0%▲	-7.2%▼	-7.5%▼	0.7%▲
% Change in MAUD Episodes	-2.2%▼	3.1%▲	-1.9%▼	-1.1%▼	0.8%▲	0.0%▼	1.8%▲	0.5%▲	1.0%▲	-7.4%▼	-8.5%▼	0.3%▲

Monthly Activity



Year-Over-Year Change # of OUD Episodes

-0.6%▼

Year-Over-Year Change # OUD Episodes with Medication

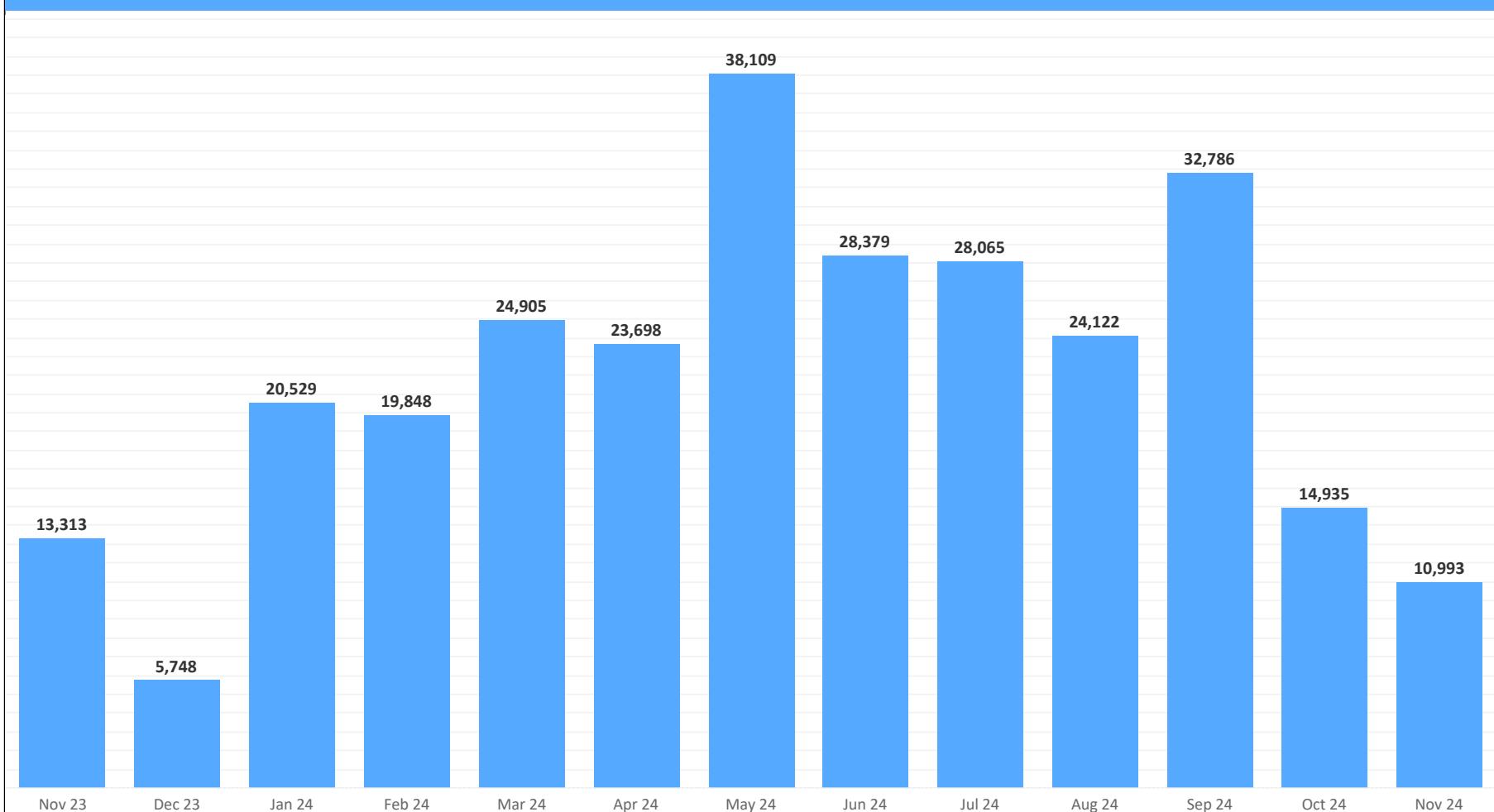
-2.5%▼

Year-Over-Year MOUD Rate Change

-1.3%▼

BHCC Activity	CBHL Activity	YBHL Activity	ASAM TEDS Compliance Rates	CPS Status Report	SUD Admission Data	MAUD Trends	MOUD Trends	Overdose Prevention	DBH Facility Vacancies
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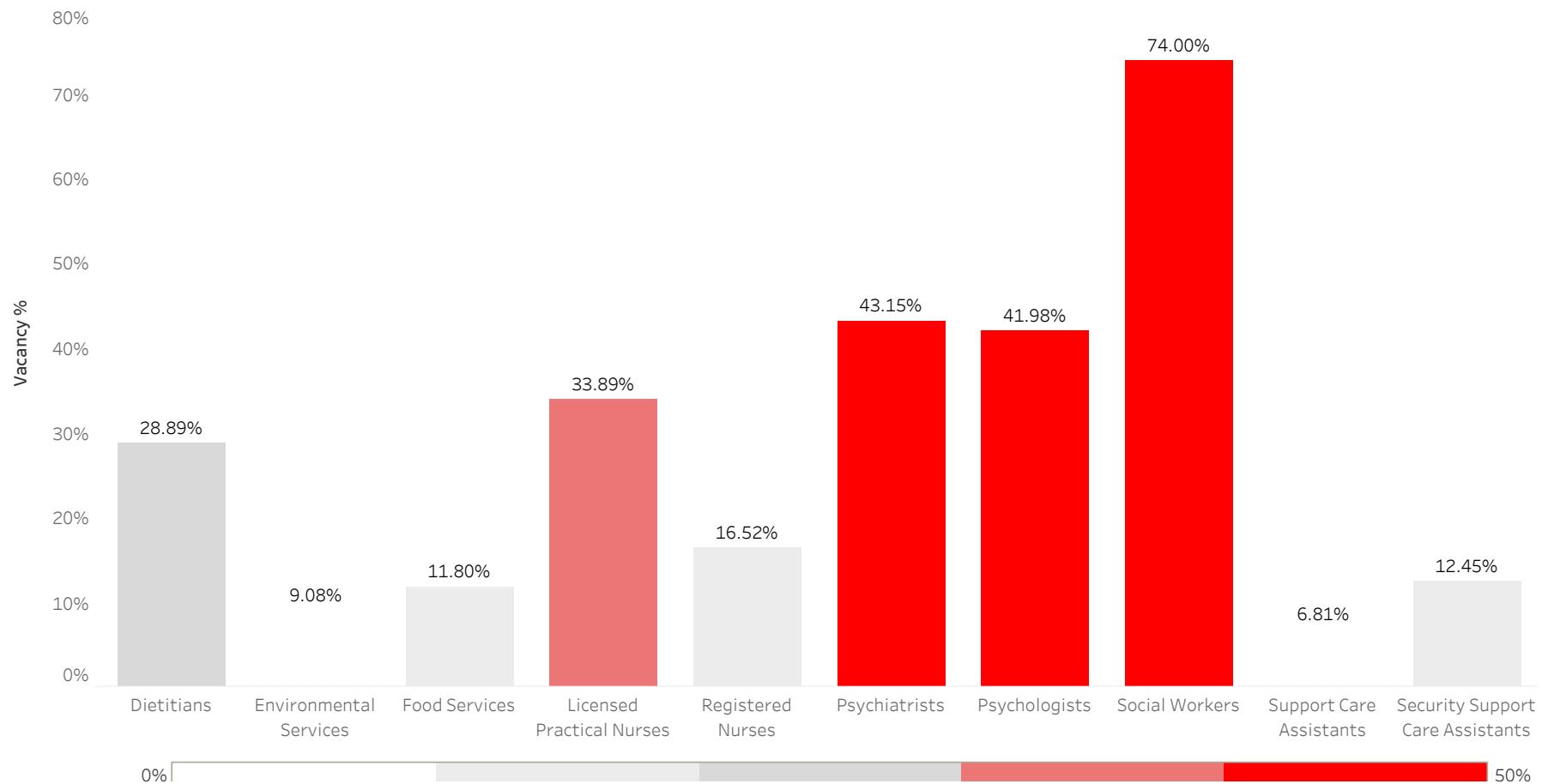
Total Narcan Kits Distributed across Grants



These data show the number of Narcan kits distributed across all opioid related grants by month.

BHCC Activity	CBHL Activity	YBHL Activity	ASAM TEDS Compliance Rates	CPS Status Report	SUD Admission Data	MAUD Trends	MOUD Trends	Overdose Prevention	DBH Facility Vacancies
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DBH Inpatient Facility Current Vacancy Rates



Inpatient facilities often cover shifts using voluntary second appointments, part-time appointments, voluntary overtime, mandated overtime, and by using staff from contracted staffing agencies. In some cases, vacancy rates reduce the number of beds available for use at facilities.

Security Support Care Assistants are utilized at Fulton State Hospital within the high security units and the sex offender rehabilitation and treatment units at both Fulton State Hospital and Southeast Missouri Mental Health Center.

